



Online Login Security Enhancement

Creating an online username & password

Overview

- To continue protecting our Members' business and account information we are implementing a new global security enhancement. All members will be required to set up an online username and password to access the following online tools:
 - MyHerbalife.com
 - m.myherbalife.com (Mobile MyHerbalife)
 - HL Mobile+
 - BizWorks Mobile
- Member ID and PIN will no longer be used for the online login process. To avoid any issues during end of month please create your online username and password as soon as possible.

Get Started on MyHerbalife.com

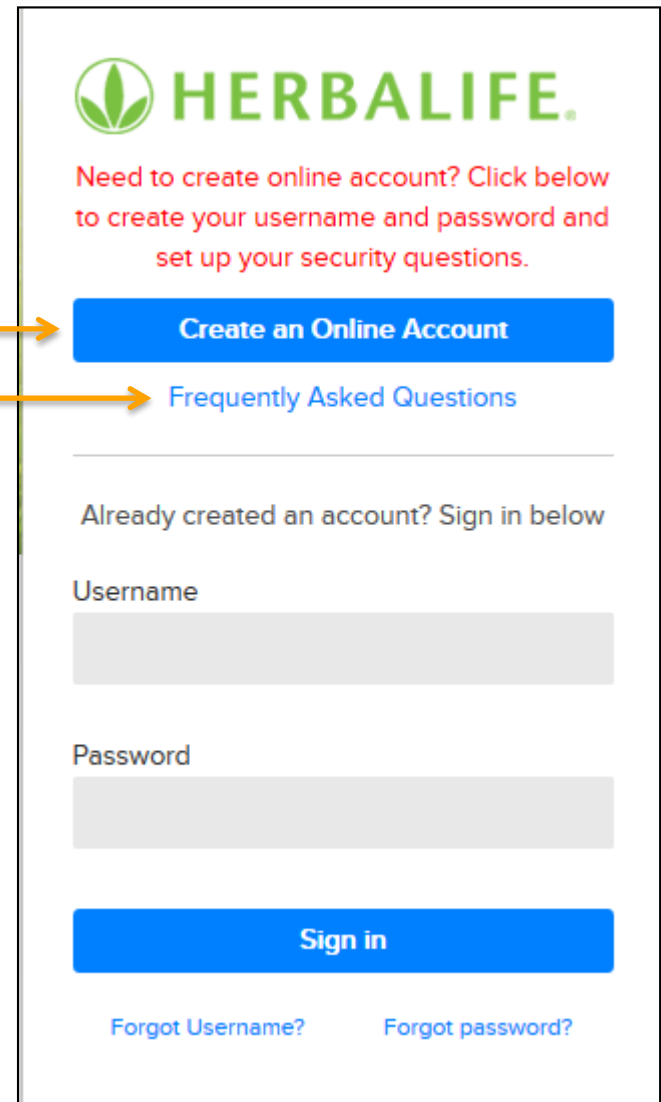
- To create your online username and password go to your local MyHerbalife.com.
- Click “Log In”. This will take you to the new login screen. →

The screenshot shows the MyHerbalife website interface. At the top left is the 'myHerbalife' logo, and at the top right is the text 'Philippines - English' with a dropdown arrow. The main content area features a large green field background. On the left, a white box with a green border contains a yellow warning triangle with an exclamation mark, the word 'Login', and a message: 'We have made changes to our log in process to improve your security. Please create your new account or log in to your existing account below.' Below this message is a blue 'Login' button. To the right of this box is a white box with a yellow border containing the text 'Become a Member!' and 'Sign up and begin your Herbalife adventure today!' with a blue 'Apply Online' button. At the bottom of the main content area are two buttons: 'Privacy Policy' and 'Terms of Use'. Below the main content area is a grid of six promotional tiles: 1. Herbalife Nutrition logo on a green background. 2. A group of children in white shirts with 'HERBALIFE' on them. 3. Hands typing on a keyboard with the text 'How to create your NEW online username and password'. 4. A man and a woman looking at a laptop with the text 'Herbalife provides the Gold Standard in consumer protection.' 5. A survey graphic titled 'MILLENNIALS AT WORK SURVEY' with the text 'The Herbalife Asia Pacific Millennials At Work Survey 2016 was conducted with 500 full-time workers in the Philippines'. 6. A smoothie and a banana with the text 'VISIT OUR FACEBOOK PAGE'.

The New Login Page

- Once on the login screen, click “Create an Online Account” to create your new online username and password.

- **Note:** Frequently Asked Questions are being added for further details.



The screenshot shows the Herbalife login page. At the top left is the Herbalife logo, a green leaf inside a circle, followed by the word "HERBALIFE." in green. Below the logo is a red text prompt: "Need to create online account? Click below to create your username and password and set up your security questions." Underneath this is a blue button with white text that says "Create an Online Account". Below the button is a link in blue text: "Frequently Asked Questions". A horizontal line separates this section from the sign-in section. The sign-in section starts with the text "Already created an account? Sign in below". Below this are two input fields: "Username" and "Password", each with a grey rectangular box. At the bottom of the sign-in section is a blue button with white text that says "Sign in". Below the button are two links in blue text: "Forgot Username?" and "Forgot password?".

HERBALIFE.

Need to create online account? Click below to create your username and password and set up your security questions.

Create an Online Account

Frequently Asked Questions

Already created an account? Sign in below

Username

Password

Sign in

Forgot Username? Forgot password?

Create your Account

- Fill out the form, set security questions and click “Continue”.

Create your Herbalife Account

to access your account on MyHerbalife, order products and more...

1 2 3

Fill the Form Review Information Thank you

Already have an account? [Sign In](#)

Member ID *

PIN *

[I forgot my PIN](#)

Email *

[I don't have an email address](#)

Please verify one of the following *

Date of Birth ▼

Select Month ▼

Select Day ▼

Select Year ▼

Username *

Create password *

Confirm password *

Password strength: Too short

Security Question 1 * Select your preferred security question from the drop down menu.

In what city or town did you meet your spouse/partner? ▼

Response *

Security Question 2 * Select your preferred security question from the drop down menu.

What is your oldest sibling's middle name? ▼

Response *

Security Question 3 * Select your preferred security question from the drop down menu.

What is your maternal grandmother's maiden name? ▼

Response *

I agree to Herbalife's [Terms of Use](#) and [Privacy Policy](#) *

Continue

Review your Information

- Review the information. Click “Confirm” if correct or “Go Back to Form” if you need to make changes.

Create your Herbalife Account

to access your account on MyHerbalife, order products and more...



Please review the below information before confirming:

First name

Last name

Member ID

Validation Method:

Email

Username

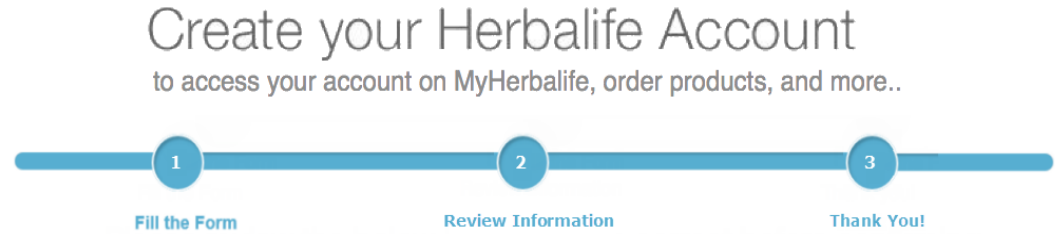
Subscribed to Marketing Newsletters:

Confirm

[Go Back to the form](#)

Confirmation Page

- Once you click “Confirm” you will see this confirmation page letting you know you have successfully completed the online account creation process.
- Click on “Continue to MyHerbalife.com” This will take you to the homepage of the site.



Thank you!
You have successfully created an online profile.
Please use this new user name and password to
logon to MyHerbalife.com.

Continue to MyHerbalife.com

New Login on MyHerbalife.com

- Once on the homepage click “Log in”.



myHerbalife Philippines - English

Login

We have made changes to our log in process to improve your security. Please create your new account or log in to your existing account below.

Login

Privacy Policy Terms of Use

Become a Member!
Sign up and begin your Herbalife adventure today!

Apply Online

HERBALIFE NUTRITION

How to create your **NEW** online username and password

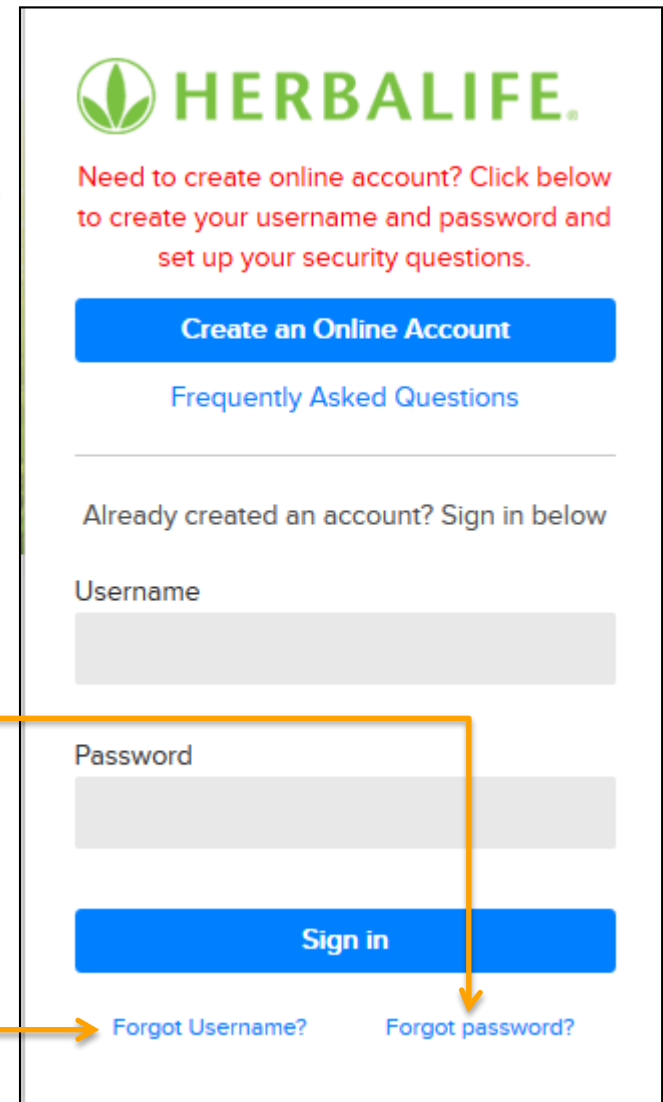
Herbalife provides the Gold Standard in consumer protection.

MILLENNIALS AT WORK SURVEY
The Herbalife Asia Pacific Millennials At Work Survey 2016 was conducted with 500 full-time workers in the Philippines

VISIT OUR FACEBOOK PAGE

The New Login Page

- This will take you to the new login page where you will login using your new username and password.
- If you forgot your username, click “Forgot Username” to retrieve your username.
- If you forgot your password click “Forgot Password”. This will help you reset your password.



The screenshot shows the Herbalife login page. At the top left is the Herbalife logo, consisting of a green leaf icon and the word "HERBALIFE." in green. Below the logo is a red text prompt: "Need to create online account? Click below to create your username and password and set up your security questions." Underneath this is a blue button labeled "Create an Online Account" and a blue link labeled "Frequently Asked Questions". A horizontal line separates this section from the login section. The login section starts with the text "Already created an account? Sign in below". Below this are two input fields: "Username" and "Password", each with a grey placeholder box. Underneath the password field is a blue button labeled "Sign in". At the bottom of the page are two blue links: "Forgot Username?" and "Forgot password?". Three orange arrows point from the text on the left to these elements: one points to the "Create an Online Account" button, one points to the "Forgot Username?" link, and one points to the "Forgot password?" link.

Forgot Password

- If you forget your password, enter your username and click “Continue”. A confirmation email will be sent to the email address we have on file for you.
- In case you do not receive the password within 15 minutes, you can ask for it to be resent.
- If you still do not receive it, you can contact your local contact center for further assistance.

Forgot your Password?

To reset your password, enter the username you use to sign in to Herbalife.

Username

Almost done.

A confirmation email was sent to: ca*****o@gmail.com

Follow the emailed instructions to complete this process.
Please allow 5 to 10 minutes before you check your email.

Didn't get the email?

Forgot Username

- If you forget your username, enter your email address on profile and click “Continue”.
- Answer the security question, which will be one of the 3 questions chosen during creation of online profile.
- If the answer provided is correct, the username will be displayed on the screen. Click “Log in Now” that takes you back to Log in screen to enter the username and password.

Forgot Username?

To retrieve your username, enter the email address registered on your profile.

Email Address

Cancel

Continue

Almost done.

Answer the below security question based on what you had entered when you created your profile.

Security Question: What is the make and model of your first car?

Your Answer:

Continue

Your Username is: oliverQueen1982

Log in Now

For New Members

- If you are a new Member you will be prompted to create an online account directly after completing the online Herbalife Membership Application.

myHerbalife

Herbalife Membership Application and Agreement [Print this page](#)

Congratulations!

Your Application Has been Submitted

YOUR HERBALIFE MEMBER ID:

Your PIN is not Displayed for security 00000000

You will receive an email shortly to confirm your Herbalife Membership Application and HMP purchase. Please remember your **Member ID** and **PIN**, you will need them to access [myHerbalife.com](#).

Please print the documents below for your records

- Herbalife Membership Application and Agreement
- ID Card
- HMP Confirmation
- Herbalife Gold Standard advisory

[Read the Gold Standard Guarantees](#)

Additional Information

- Corporate Policy Statement on Sales Aids and Business Tools
- Policy Statement on Expenditures by New Members
- Rule 10-B Resigning Within 90 Days
- Rule 10-D Inventory Repurchase
- Rules of Conduct
- Sales & Marketing Plan
- The Herbalife Satisfaction Guarantee
- Sample Forms
- Book 1

[VISIT MYHERBALIFE.COM](#)

For New Members

- As a new Member you will be directed from the Herbalife Membership Application to fill out an online form to create your online username and password and set security questions.
- Once you complete the form you can click “Continue” and begin to log into MyHerbalife.com using the online username and password you have just created.

Create your Herbalife Account
to access your account on MyHerbalife, order products and more...

1 Fill the Form 2 Review Information 3 Thank you!

Security Question 1
Option 1

Security Answer 1

Security Question 2
Option 1

Security Answer 2

Security Question 3
Option 1

Security Answer 3

Username ⓘ

Suggested username: oliverqueen1982 or oliver1982 or queen82

Create Password ⓘ

Password strength: Too short

Confirm Password

I agree to Herbalife's [Conditions of Use](#) and [Privacy Policy](#)

Continue